



## Enterprise-Wide Paperless Transformation with Speed and Resilience

### 01 Product Overview

DigiVouch is a secure, intelligent platform for digital document generation, controlled printing, and automated workflow management. Built for cross-industry use, it enables organizations to digitize manual processes with full audit trails, metadata tagging, integrated approvals, and dynamic stamp/signature embedding. With seamless API integration, OCR support, and end-to-end traceability, DigiVouch transforms legacy operations into efficient, paperless ecosystems boosting compliance, accuracy, and operational agility at scale.

### 02 Customer Pain Points

Manual processes, compliance gaps, and disconnected customer experiences continue to burden organizations with inefficiencies, risk exposure, and operational delays. DigiVouch is designed to eliminate these challenges by addressing the following critical pain points:

- High operational costs from paper-based processes and legacy infrastructure
- Delayed approvals and lack of workflow automation
- Increased exposure to errors, fraud, and non-compliance
- Absence of real-time audit trails and traceability
- Inconsistent, non-digital customer experiences across channels

### 03 Solution Capabilities

DigiVouch empowers paperless transformation with secure, intelligent document workflows, digital approvals, and real-time traceability. Key capabilities include:

- Smart document engine for generating structured, traceable digital documents
- Dynamic stamp and multi-level signature control with full validation workflows
- Workflow automation with configurable BPM for fast approvals and routing
- Omni-channel delivery via Email, WhatsApp, internal systems, and portals
- API/web service integration with any front or core systems.
- Real-time audit trails to support compliance and regulatory readiness

### 04 Unique Value Proposition

DigiVouch is a paperless platform that spans the entire organization front office, middle office, and back office. Its unique technology enables seamless transformation of all paper-based processes and customer journeys with minimal time to market.

### 05 Key Benefits & Outcomes

- Total digital customer experience with minimal friction
- Paperless operations that support ESG and sustainability mandates
- Faster onboarding and service delivery across all channels

### 06 Target Customer Segments

- support all industries targeting unlimited business segments and sectors like
- Front Office: Branch Networks, Omni-Channels, Call Centers
- Middle Office: CRM, Service Desk, Workflow Systems
- Back Office: Operations, Finance, ERP, Risk & Compliance Teams

# Digital Transformation Accelerators

